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Request for RMA Number

Customer Information:

Company: _____	Date: _____
Address: _____	Your Ref No: _____
City: _____	Phone : _____
State: _____ Post Code: _____	Fax : _____
Contact: _____	Email: _____

Goods to be returned:

Description: _____		
Model No: _____	Serial No: _____	
Purchase Date: _____	Warranty ? _____	Invoice No: _____
Date of Manufacture (Label on unit): _____		
Fault Description: _____		
Quote before Repair ? _____	Do you have an account ? _____	Account No: _____
Credit Card Type: _____	Card No: _____	
Expiry Date: _____	Authorised by: _____	

Terms & Conditions

You must request an RMA number before returning goods for repair. The RMA number MUST be clearly displayed on the OUTSIDE of the package - failure to display the number will result in the goods being rejected and/or returned to you at your expense.

If a quotation is required before repair, a diagnosis & quotation fee of \$35.00, plus GST (\$38.50) will apply. If quotation is accepted, the diagnosis & quotation fee shall be credited against the cost to repair.

Repair charges for goods returned by Tactical Technologies account holders shall be charged to their account - non account holders must submit credit card details before quotation and authorise Tactical to debit the card account with the diagnosis & quotation fee (if quote not accepted) or repair charge (if quote accepted).

Goods left unclaimed for a period of 120 days may be disposed of or sold to recover costs.

Tactical Technologies reserves the right, at its sole discretion, to repair or replace units returned under warranty.

I / we hereby agree to the Terms & Conditions above: